



QuartzDesk JVM Agent Installation and Upgrade Guide for IBM WebSphere AS 7.0, 8.0 and 8.5

QuartzDesk Version: 3.x

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1. Purpose

This document describes the installation and upgrade process for the QuartzDesk JVM Agent 3.x on IBM WebSphere Application Server 7.0, 8.0 and 8.5.

QuartzDesk JVM Agent is a Java Virtual Machine (JVM) plugin that must be installed in all JVMs powering applications with embedded Quartz schedulers managed by QuartzDesk. The QuartzDesk JVM Agent enables the following QuartzDesk features:

- Adding and editing of triggers
- Job and trigger execution history
- Execution notification rules
- Job chaining
- Job and trigger health indicators
- Viewing of misfired triggers
- Viewing of planned job execution
- Job and trigger execution statistics

Please note that the installation of the QuartzDesk JVM Agent is required only by the QuartzDesk Standard and Enterprise editions. The QuartzDesk Lite edition does not contain any of the above features and therefore it does not require the installation of the QuartzDesk JVM Agent.



If the QuartzDesk GUI detects the QuartzDesk JVM Agent is not installed / enabled in a remote JVM it connects to, it displays a warning message and the above listed features are disabled in the QuartzDesk GUI.

If you experience any problems installing or upgrading the QuartzDesk JVM Agent, please let us know at support@quartzdesk.com.

2. Definitions

The following table lists all acronyms and shortcuts used throughout this document.

| Acronym / Shortcut | Definition |
|--------------------|--|
| AS | Application Server. |
| EAR | Enterprise Application Archive. A file with <code>.ear</code> extension. |
| JAR | Java Application Archive. A file with <code>.jar</code> extension. |
| JVM | Java Virtual Machine. |
| WAC | WebSphere Administrative Console. |
| WAR | Web Application Archive. A file with <code>.war</code> extension. |
| WAS | WebSphere Application Server. |

The following table lists all locations and properties used throughout this document.

| Location / Property | Example | Description |
|---------------------|---|--|
| AGENT_WORK_DIR | <code>/var/quartzdesk-agent.work</code> | QuartzDesk JVM Agent work directory. |
| DB_HOST | <code>localhost</code> | QuartzDesk JVM Agent database server host. |
| DB_PORT | <code>5432</code> | QuartzDesk JVM Agent database server port. |
| DB_NAME | <code>quartzdesk_agent</code> | QuartzDesk JVM Agent database name. |
| DB_SCHEMA | <code>quartzdesk_agent</code> | QuartzDesk JVM Agent database schema. |
| DB_USER | <code>quartzdesk_agent</code> | QuartzDesk JVM Agent database user. |
| DB_PASSWORD | <code>quartzdesk_agent</code> | QuartzDesk JVM Agent database user password. |
| WAS_INSTALL_ROOT | <code>/usr/local/was7</code> | WebSphere Application Server installation directory. |
| WAS_JAVA_HOME | <code>/usr/local/was7/java</code> | WebSphere Application Server Java home directory. |
| WAS_SERVER_NAME | <code>server1</code> | WebSphere Application Server name. |
| WAS_SERVER_PROFILE | <code>/usr/local/was7/profiles/server1</code> | WebSphere Application Server profile directory. |

3. Requirements

3.1 Software Requirements

3.1.1 Operating System

Windows XP, Windows Vista, Windows 7, Windows 8, Windows 10.

Linux (any distribution) with kernel 2.6.x and above.

Solaris 11.x and above.

3.1.2 Java

IBM Java (JDK) 7, 8, or 9 bundled with the IBM WebSphere Application Server.

3.1.3 Application Server

IBM WebSphere Application Server 7.0.

IBM WebSphere Application Server 8.0.

IBM WebSphere Application Server 8.5.

3.1.4 Database

| Database | Minimum Version |
|----------------------|-----------------|
| DB2 | 10.1 |
| H2 | 1.3.174 |
| Microsoft SQL Server | 2008 R2 SP1 |
| MySQL | 5.6.4 |
| Oracle | 10.2 (10g R2) |
| PostgreSQL | 9.1 |

3.1.5 Database JDBC Driver

| Database | JDBC Driver |
|----------------------|---|
| DB2 | IBM DB2 JDBC 4.0 driver available at http://www-01.ibm.com/support/docview.wss?uid=swg21363866 . |
| H2 | Database engine including the JDBC driver is available at http://www.h2database.com . |
| Microsoft SQL Server | <p>Microsoft JDBC driver 4.0 for SQL Server available at http://msdn.microsoft.com/en-us/sqlserver/aa937724.aspx.</p> <p>We strongly advise against using the alternative JTDS JDBC driver, because it currently does not support the datetime2 data type. As a result, all datetime values written by the QuartzDesk application would end up rounded up, or down. For datetime data type rounding details, please refer to http://msdn.microsoft.com/en-us/library/ms187819.aspx.</p> |

MySQL Connector/J JDBC driver available at <http://dev.mysql.com/downloads/connector/j/>.

Oracle Oracle JDBC driver available at <http://www.oracle.com/technetwork/database/features/jdbc/index-091264.html>.

For a comprehensive overview of JDBC driver versions vs. supported database versions, please refer to http://www.oracle.com/technetwork/database/enterprise-edition/jdbc-faq-090281.html#01_02.

PostgreSQL JDBC4 PostgreSQL driver available at <http://jdbc.postgresql.org/>.

3.1.6 QuartzDesk JVM Agent Library

To install the QuartzDesk JVM Agent, you need to obtain the QuartzDesk JVM Agent JAR. The latest version can be downloaded at www.quartzdesk.com (click Downloads → Latest Release → View files → quartzdesk-agent-x.y.z.jar).

3.1.7 QuartzDesk Public API Library

QuartzDesk JVM Agent requires all applications with embedded Quartz schedulers deployed on the given JVM to have the QuartzDesk Public API Library on their classpath. The latest version can be downloaded at www.quartzdesk.com (click Downloads → Latest Release → View files → quartzdesk-api-x.y.z.jar).

The QuartzDesk Public API library is also available in the Maven Central repository – see <http://search.maven.org/#search|ga|1|quartzdesk-api>.

3.2 Hardware Requirements

QuartzDesk JVM Agent runs on any physical or virtualized hardware that supports the above software requirements.



4. Installation

4.1 Database

Create a new database user named `quartzdesk_agent` (`DB_USER`) with an arbitrary password (`DB_PASSWORD`).

Create a new QuartzDesk JVM Agent database named `quartzdesk_agent1` (`DB_NAME`) owned by the `DB_USER`.

If the database supports database schemas, create a new schema named `quartzdesk_agent` (`DB_SCHEMA`). The schema must be owned by the `DB_USER`. Make the created `DB_SCHEMA` the default schema of the `DB_USER` and/or add the schema to the `DB_USER`'s schema search path.

Please contact your DBA, or refer to the database engine documentation for instructions on how to complete the above database-specific tasks.



Please note that you do not have to create any other database objects (tables, keys, indices etc.) in the QuartzDesk JVM Agent database. These objects will be automatically created by the QuartzDesk JVM Agent during its first start.

4.2 JDBC Driver

Download and install the JDBC driver for the created database. For a list of supported JDBC drivers please refer to chapter 3.1.5.

Copy the JDBC driver JAR file(s) into `WAS_JAVA_HOME/jre/lib/endorsed` directory. If the directory does not exist, create it first. Make sure the JDBC driver JAR files are readable by the user the WAS process is started under.



The JDBC driver JAR files **must** be placed within the endorsed directory, otherwise the JDBC driver classes would not be available on the QuartzDesk JVM Agent classpath. Copying the JDBC driver JAR files to `WAS_HOME/lib`, `WAS_HOME/lib/ext`, or using a global shared library does not work.

4.3 JVM Agent Work Directory

Create the QuartzDesk JVM Agent work directory (`AGENT_WORK_DIR`) anywhere on the local file system. The directory must be readable and writable by the user the WAS process runs under.

Copy your QuartzDesk license key file (`license.key`) to `AGENT_WORK_DIR`.



You can obtain a free 30-day trial license key at www.quartzdesk.com (open the Try / Purchase menu).

¹ DB2 restricts the database name length to the maximum of 8 characters. Please adjust the database name accordingly (e.g. `qdagent`).

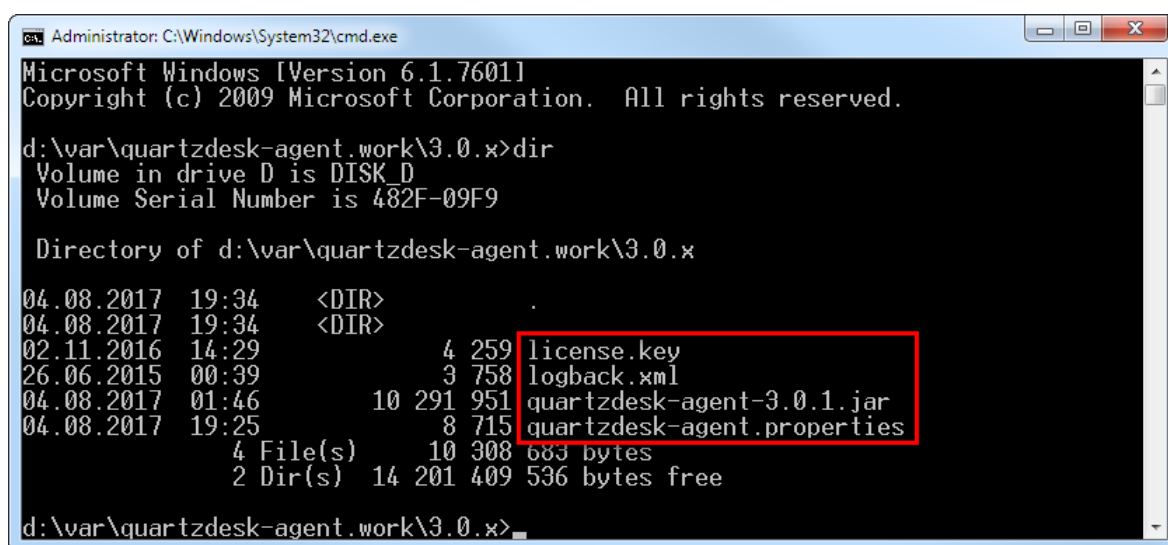
Copy the QuartzDesk JVM Agent JAR file (`quartzdesk-agent-x.y.z.jar`) to `AGENT_WORK_DIR`.

Open the QuartzDesk JVM Agent JAR file and copy all files from the `extras/work` directory into `AGENT_WORK_DIR`.



If you cannot open the JAR file directly, rename it to `*.zip` and then open it. Do not forget to rename the file back to `*.jar` once you have extracted the required files.

In the following figure you can see an example of a QuartzDesk JVM Agent work directory correctly set up on a Microsoft Windows machine.



```

Administrator: C:\Windows\System32\cmd.exe
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

d:\var\quartzdesk-agent.work\3.0.x>dir
Volume in drive D is DISK_D
Volume Serial Number is 482F-09F9

Directory of d:\var\quartzdesk-agent.work\3.0.x

04.08.2017  19:34    <DIR>          .
04.08.2017  19:34    <DIR>          ..
02.11.2016  14:29             4 259 license.key
26.06.2015   0:39             3 758 logback.xml
04.08.2017   0:46            10 291 951 quartzdesk-agent-3.0.1.jar
04.08.2017   1:25             8 715 quartzdesk-agent.properties
           4 File(s)      10 308 683 bytes
           2 Dir(s)    14 201 409 536 bytes free

d:\var\quartzdesk-agent.work\3.0.x>
    
```

4.4 JVM Agent Configuration

Open the QuartzDesk JVM Agent configuration file `AGENT_WORK_DIR/quartzdesk-agent.properties`.

Based on the type and version of the database created in step 4.1, change the value of the `db.profile` configuration property according to the following table.

| Database | Database Version | db.profile Value |
|----------------------|------------------|------------------|
| DB2 | >= 10.0 | db2 |
| H2 | >= 1.3.174 | h2 |
| Microsoft SQL Server | >= 2008 | mssql |
| MySQL | >= 5.6 | mysql |
| MySQL (Inno) | >= 5.6 | mysql_inno |
| Oracle | == 8i | oracle8 |
| Oracle | >= 9i | oracle9 |
| PostgreSQL | == 8.1 | postgres81 |
| PostgreSQL | >= 8.2 | postgres82 |

Uncomment the Agent JDBC pool configuration section based on the QuartzDesk JVM Agent database type. Make sure the JDBC pool configuration sections for other database types are commented out (prefixed with '#'). The default sample `quartzdesk-agent.properties` file assumes the use of a PostgreSQL database.

Adjust values of the JDBC pool configuration parameters to match your database configuration. You will typically need to change the default host value (localhost) in the `jdbc.url` parameter to point to `DB_HOST`. Please refer to the JDBC driver manual for a description of the JDBC URL format and related details.

Set the value of the `jdbc.pool.maxTotal` JDBC pool configuration parameter to be 10-20% higher than the maximum number of **concurrently executing** Quartz jobs on the JVM the QuartzDesk JVM Agent will be installed on.

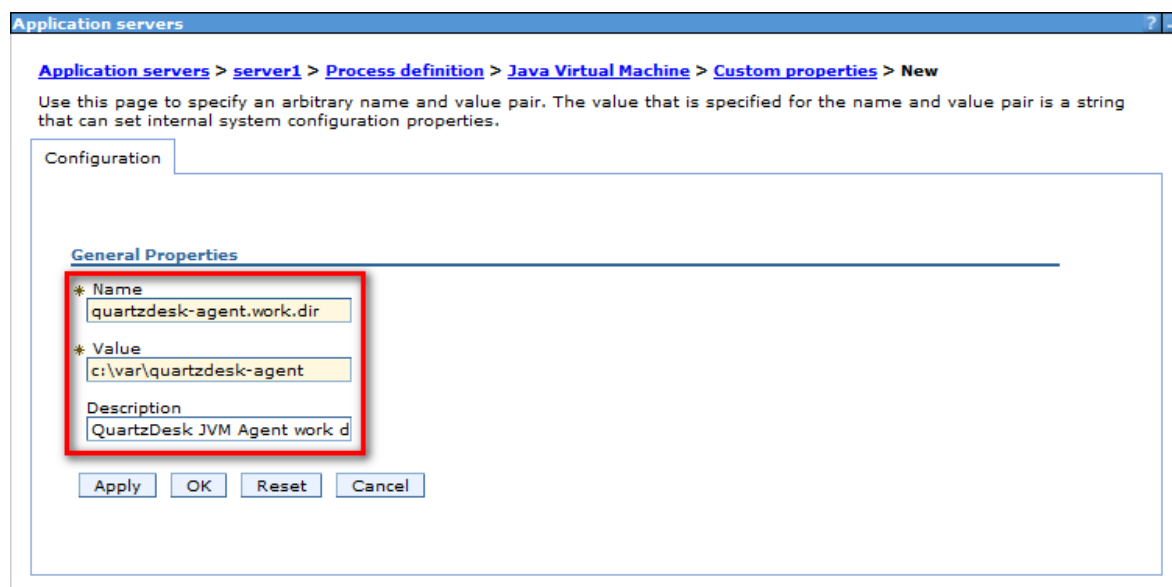
To adjust QuartzDesk JVM Agent logging parameters, edit the `AGENT_WORK_DIR/logback.xml` configuration file. The default sample `logback.xml` configuration file creates the QuartzDesk JVM Agent log under the `AGENT_WORK_DIR/logs` directory that is automatically created when the QuartzDesk JVM Agent starts. Please refer to the [Logback Manual](#) for Logback configuration details.

4.5 Install JVM Agent

To manage Quartz schedulers embedded in applications deployed in WAS, you must first enable remote JMX access to WAS. Please refer to the **How to Enable Remote JMX Access to Quartz Schedulers** document available at www.quartzdesk.com/documentation/how-tos. Once the remote JMX access has been enabled, continue with the steps below.

In WAC open Servers → Server Types → WebSphere application servers → `WAS_SERVER_NAME` → Java and Process Management → Process Definition → Java Virtual Machine → Custom Properties. Add a new JVM system property:

Name: `quartzdesk-agent.work.dir`
Value: `AGENT_WORK_DIR`

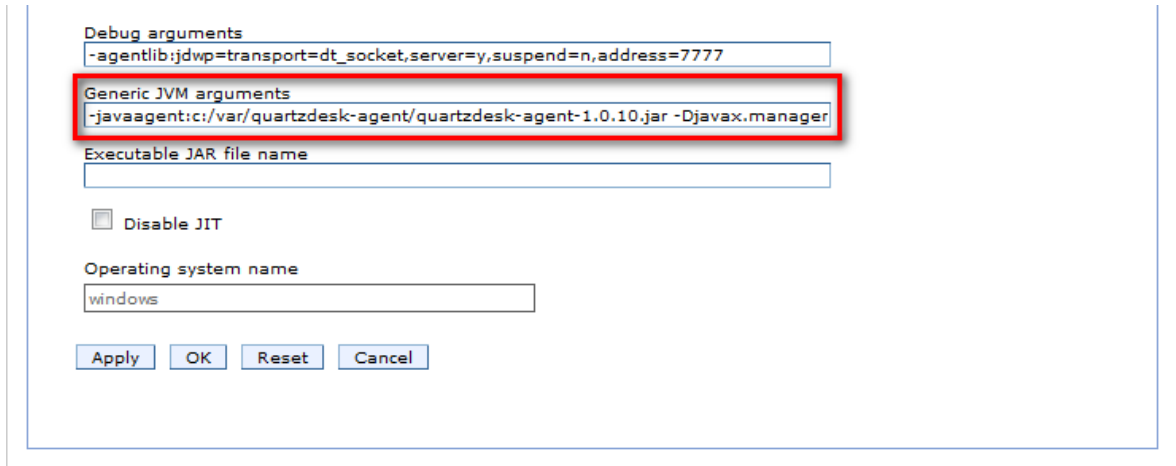


Apply and Save changes.

In WAC open Servers → Server Types → WebSphere application servers → `WAS_SERVER_NAME` → Java and Process Management → Process Definition → Java Virtual Machine.

Add the following JVM parameter and JVM system property to the “Generic JVM arguments”.

```
-javaagent:AGENT_WORK_DIR/quartzdesk-agent-x.y.z.jar -Djavax.management.builder.initial=
```



Apply and Save changes.

4.6 Install Public API Library

The QuartzDesk Public API Library (`quartzdesk-api-<version>.jar`) works as an interface between the Quartz library (typically distributed as `quartz-<version>.jar` or `quartz-all-<version>.jar`) used by an application and the QuartzDesk JVM Agent. **The QuartzDesk Public API Library must be loaded by the same Java classloader that loads the Quartz library.**

In WAS, there are two typical cases how the Quartz library is deployed.

- (1) Quartz library is embedded in the application, typically in its `WEB-INF/lib` folder. In this case, the QuartzDesk Public API Library must be copied to this folder.

Please note that the QuartzDesk Public API Library is available in the [Maven Central](#) repository and if you add it as a runtime dependency to the application’s POM, it can be automatically copied to the application’s `WEB-INF/lib` folder by Maven.

- (2) Quartz library is placed in the WAS shared library (Environment → Shared libraries) and the application is configured to use that shared library. In this case, the QuartzDesk Public API Library must be added to the shared library’s classpath.

No application code changes are required to install the QuartzDesk Public API Library.

4.7 Stop WebSphere AS

The steps required to stop WAS vary depending on the WAS installation type.

If you are running WAS Network Deployment (ND), you can use the ND WAC to stop individual WAS instances, or clusters.

If you are running a standalone WAS instance, you can use:

Windows

If the WAS has been installed as a Windows service, you can stop the WAS service in the Services console.

Alternatively you can use the following command:

```
WAS_SERVER_PROFILE\bin\stopServer.bat WAS_SERVER_NAME
```

Unix / Linux

If WAS is installed as a Unix / Linux service, you can use the `service` command to stop it.

Alternatively you can use the following command:

```
WAS_SERVER_PROFILE/bin/stopServer.sh WAS_SERVER_NAME
```

Wait for the action to complete.

4.8 Start WebSphere AS

The steps required to start WAS vary depending on the WAS installation type.

If you are running WAS Network Deployment (ND), you can use the ND WAC to start individual WAS instances, or clusters.

If you are running a standalone WAS instance, you can use:

Windows

If the WAS has been installed as a Windows service, you can start the WAS service in the Services console.

Alternatively you can use the following command:

```
WAS_SERVER_PROFILE\bin\startServer.bat WAS_SERVER_NAME
```

Unix / Linux

If WAS is installed as a Unix / Linux service, you can use the `service` command to start it.

Alternatively you can use the following command:

```
WAS_SERVER_PROFILE/bin/startServer.sh WAS_SERVER_NAME
```

Wait for the action to complete.

Check the WAS logs under `WAS_SERVER_PROFILE/logs` for errors.

Check the QuartzDesk JVM Agent logs (in `AGENT_WORK_DIR/logs` directory) for errors and verify the version number of the installed QuartzDesk JVM Agent.

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```
File Edit Options Encoding Help
Lister - [d:\var\quartzdesk-agent\work\3.0\logs\quartzdesk-agent.log]
Serial Number: 1
Issue Date: 2016-11-02
Type: PSPFull
Expiry Date: n/a
License: Text License
Issuer: CH\QuartzDesk.com CA2, o=QuartzDesk, sales@quartzdesk.com, www.quartzdesk.com
Licensed Product:
  JD-QuartzDesk, Name=QuartzDesk Enterprise Edition
[2017-08-04 19:27:12,565] I [main] [com.quartzdesk.agent.Agent:472] - Licensed product features:
Features Set, J4SGeneral
Features:
  Customization=true
  MSConnectionService=true
  MSSecurityService=true
  OS=true
  SoftwareMaintenanceExpiry=2020-12-31+01:00
Feature Set, J4SQuartz
Features:
  MaxJobPersScheduler=unlimited
  MaxTriggersPerJob=unlimited
  ExecutionHistory=true
  PlannedJobExecution=true
  MissedTriggers=true
  ExecutionNotifications=true
  PollMonitoring=true
  ExecutionStatistics=true
  JobChain=true
  MSQuartzService=true
  MSQuartzExecutionNotificationService=true
  MSQuartzJobChainService=true
[2017-08-04 19:27:12,605] I [main] [com.quartzdesk.agent.Agent:539] - Successfully created DB dialect: com.quartzdesk.agent.dialect.PostgreSQLDialect@2f93e448 for configured DB profile: postgres42
[2017-08-04 19:27:12,646] I [main] [com.quartzdesk.agent.ob.a:129] - Detected QuartzDesk JVM Agent database schema version: 3.0.1, desired database schema version: 3.0.1
[2017-08-04 19:27:12,693] I [main] [com.quartzdesk.agent.ob.a:143] - QuartzDesk JVM Agent database schema is up-to-date.
[2017-08-04 19:27:12,886] I [main] [com.quartzdesk.agent.Agent:648] - Successfully registered MBean: com.quartzdesk.agent.AgentMBeanImpl@64e137c0, object name: com.quartzdesk.agent:type=AgentMBean
[2017-08-04 19:27:12,919] I [main] [com.quartzdesk.agent.Agent:662] - Successfully registered MBean: com.quartzdesk.agent.DataSynchronizationMBeanImpl@6e1c079, object name: com.quartzdesk.agent:type=DataSynchronizationMBean
[2017-08-04 19:27:12,937] I [main] [com.quartzdesk.agent.Agent:676] - Successfully registered MBean: com.quartzdesk.agent.scheduler.common.message.MessageMBeanImpl@30b0a9f, object name: com.quartzdesk.agent:type=MessageMBean
[2017-08-04 19:27:12,938] I [main] [com.quartzdesk.agent.Agent:705] - Successfully registered MBean: com.quartzdesk.agent.scheduler.quartz.history.QuartzExecutionHistoryMBeanImpl@2c040b00, object name: com.quartzdesk.agent:type=QuartzExecutionHistoryMBean
[2017-08-04 19:27:12,939] I [main] [com.quartzdesk.agent.Agent:739] - Successfully registered MBean: com.quartzdesk.agent.scheduler.quartz.notify.QuartzExecutionNotificationMBeanImpl@6770a09, object name: com.quartzdesk.agent:type=QuartzExecutionNotificationMBean
[2017-08-04 19:27:12,945] I [main] [com.quartzdesk.agent.Agent:733] - Successfully registered MBean: com.quartzdesk.agent.scheduler.quartz.stats.QuartzExecutionStatisticsMBeanImpl@7e5388f4, object name: com.quartzdesk.agent:type=QuartzExecutionStatisticsMBean
[2017-08-04 19:27:12,954] I [main] [com.quartzdesk.agent.Agent:747] - Successfully registered MBean: com.quartzdesk.agent.scheduler.quartz.chain.QuartzChainMBeanImpl@96cc200, object name: com.quartzdesk.agent:type=QuartzChainMBean
[2017-08-04 19:27:12,963] I [main] [com.quartzdesk.agent.Agent:761] - Successfully registered MBean: com.quartzdesk.agent.scheduler.quartz.misfire.QuartzMisfireTriggerMBeanImpl@16117209, object name: com.quartzdesk.agent:type=QuartzMisfireTriggerMBean
[2017-08-04 19:27:12,971] I [main] [com.quartzdesk.agent.Agent:775] - Successfully registered MBean: com.quartzdesk.agent.scheduler.quartz.monitor.QuartzMonitoringMBeanImpl@38e0228f, object name: com.quartzdesk.agent:type=QuartzMonitoringMBean
[2017-08-04 19:27:12,986] I [main] [com.quartzdesk.agent.a.b:197] - Starting RMI connector: listening on registry port: 11171 and server port: 11171, SSL: false
[2017-08-04 19:27:14,146] I [main] [com.quartzdesk.agent.a.b:191] - Successfully started RMI connector: javax.management.remote.rmi.RMIConnectorServer@2cc83806 listening on registry port: 11171 and server port: 11171, SSL: false
[2017-08-04 19:27:14,152] I [main] [com.quartzdesk.agent.a.b:191] - Starting JMX connector: listening on port: 11170, SSL: false
[2017-08-04 19:27:14,162] I [main] [com.quartzdesk.agent.a.b:186] - Successfully started JMX connector: javax.management.remote.jmx.JMXConnectorServer@4a0c3c2c listening on port: 11170
[2017-08-04 19:27:14,217] I [main] [com.quartzdesk.agent.Agent:175] - Successfully initialized JVM Agent: com.quartzdesk.agent.Agent@3ab62081 [QuartzDesk JVM Agent v3.0.1], enabled: true
```

Verify that all applications deployed on WAS work as expected.



5. Upgrading

5.1 Stop WebSphere AS

Stop WAS by following the steps outlined in 4.7.

5.2 Backup

Backup your QuartzDesk JVM Agent database. We recommend performing a **full database backup**.

Backup the contents of the QuartzDesk JVM Agent work directory.

Store the backups in a safe place so that you can restore the original QuartzDesk JVM Agent version if the need arises.

5.3 Upgrade JVM Agent

Delete the old QuartzDesk JVM Agent JAR file in AGENT_WORK_DIR. Copy the new quartzdesk-agent-x.y.z.jar to AGENT_WORK_DIR.

Rename the AGENT_WORK_DIR/quartzdesk-agent.properties configuration file to quartzdesk-agent.properties.old.

Open the QuartzDesk JVM Agent archive (quartzdesk-agent-x.y.z.jar) and copy the extras/work/quartzdesk-agent.properties configuration file to AGENT_WORK_DIR.



If you cannot open the JAR file directly, rename it to *.zip and then open it. Do not forget to rename the file back to *.jar once you have extracted the required files.

Adjust the values of the configuration properties in the new configuration file AGENT_WORK_DIR/quartzdesk-agent.properties to match your system setup. You can use the old configuration file as a reference.

Please refer to 4.4 for a description of configuration parameters that you will typically need to adjust.

5.4 Upgrade Public API Library

The steps necessary to upgrade this library depend on the way it has been deployed. Please refer to 4.6 for details.

5.5 Start WebSphere AS

Start WAS by following the steps outlined in 4.8.

6. QuartzDesk 2.x to 3.x Migration Notes

6.1 Minimum Required Java Version

QuartzDesk JVM Agent 3.x requires Java 7 or higher. Java 6 is no longer supported.

6.2 Changed Names of Configuration Properties

The following two `quartzdesk-agent.properties` configuration properties have been renamed in QuartzDesk JVM Agent 3.x. Make sure your `quartzdesk-agent.properties` file uses the new property names.

| Original Configuration Property Name (2.x) | New Configuration Property Name (3.x) |
|--|---------------------------------------|
| <code>jdbc.pool.maxActive</code> | <code>jdbc.pool.maxTotal</code> |
| <code>jdbc.pool.maxWait</code> | <code>jdbc.pool.maxWaitMillis</code> |

6.3 Upgrade Steps

To upgrade QuartzDesk JVM Agent 2.x to 3.x, apply upgrade steps outlined in 5. When completing steps outlined in 5.3, make sure to use the new configuration property names.



7. Cluster Deployment Notes

When configuring the QuartzDesk JVM Agent in a WebSphere cluster you need to follow the configuration steps described in preceding chapters. In addition to these, there are several extra configuration steps that must be performed in cluster deployments.

7.1 Shared Work Directory

We recommend that you put the QuartzDesk JVM Agent work directory, described in chapter 4.3, on a shared drive and make this work directory available to all WebSphere cluster members.

7.2 Logging Configuration

If you set up your cluster to use a shared QuartzDesk JVM Agent work directory, as described in the previous chapter, you will need to edit the QuartzDesk JVM Agent logging configuration file `AGENT_WORK_DIR/logback.xml` and decide where QuartzDesk JVM Agent instances running on individual cluster members should log. There are two options:

- 1) Logging into the same (shared) log files.
- 2) Logging into separate log files.

QuartzDesk JVM Agent uses two log files – `quartzdesk.log` and `quartzdesk-trace.log` that are stored in `AGENT_WORK_DIR/logs` directory. The following chapters discuss these two options.

7.2.1 Using Shared Log Files

In order to make individual QuartzDesk JVM Agent instances log into the same log files, you must enable the prudent mode on both file appenders used in the `AGENT_WORK_DIR/logback.xml` configuration file:



```

...
<appender name="FILE"
class="ext.ch.qos.logback.core.rolling.RollingFileAppender">
  <file>${logs.dir}/quartzdesk-agent.log</file>
  <append>true</append>
  <prudent>true</prudent>
  ...
</appender>

<appender name="TRACE_FILE"
class="ext.ch.qos.logback.core.rolling.RollingFileAppender">
  <file>${logs.dir}/quartzdesk-agent-trace.log</file>
  <append>true</append>
  <prudent>true</prudent>
  ...

  <!--
    We must use the TimeBasedRollingPolicy because the
    FixedWindowRollingPolicy is not supported in prudent mode!
  -->
  <rollingPolicy
class="ext.ch.qos.logback.core.rolling.TimeBasedRollingPolicy">
    <!-- daily rollover -->
    <fileNamePattern>${logs.dir}/quartzdesk-agent-trace.log.%d{yyyy-MM-dd}</fileNamePattern>
    <!-- keep 10 days' worth of history -->
    <maxHistory>10</maxHistory>
  </rollingPolicy>

  <!--
    The SizeBasedTriggeringPolicy removed because it is used only in
    conjunction with the FixedWindowRollingPolicy.
  -->

  <encoder>
    <charset>UTF-8</charset>
    <pattern>[%date] %.-1level [%thread] [%mdc] [%logger:%line] -
    %msg%n</pattern>
  </encoder>
</appender>

...

```

For details on the Logback prudent mode, please refer to <http://logback.qos.ch/manual/appenders.html#FileAppender>.



Because prudent mode relies on exclusive file locks to manage concurrent access to the log files and these locks can have negative impact on the QuartzDesk JVM Agent's performance, we generally discourage using the prudent mode and shared log files.

7.2.2 Using Separate Log Files

In order to make individual QuartzDesk JVM Agent instances log into separate log files, you can use a JVM system property set on all cluster member JVMs. The value of this property must be unique for all cluster members. The property can then be referred to from the `AGENT_WORK_DIR/logback.xml` logging configuration file.

The following examples assume the use of the `cluster.member.instanceId` JVM system property, but any JVM system property name can be used.

There are two common approaches as to where the separate log files produced by individual QuartzDesk JVM Agent instances are stored:

1) Log files created under a common log root directory.

```

...
<appender name="FILE"
class="ext.ch.qos.logback.core.rolling.RollingFileAppender">
  <file>${logs.dir}/quartzdesk-agent-${cluster.member.instanceId}.log</file>
  <append>true</append>

  ...

  <rollingPolicy
class="ext.ch.qos.logback.core.rolling.TimeBasedRollingPolicy">
  <!-- daily rollover -->
  <fileNamePattern>${logs.dir}/quartzdesk-agent-
${cluster.member.instanceId}.log.%d{yyyy-MM-dd}</fileNamePattern>
  <!-- keep 10 days' worth of history -->
  <maxHistory>10</maxHistory>
  </rollingPolicy>

  ...

</appender>

<appender name="TRACE_FILE"
class="ext.ch.qos.logback.core.rolling.RollingFileAppender">
  <file>${logs.dir}/quartzdesk-agent-${cluster.member.instanceId}-
trace.log</file>
  <append>true</append>

  ...

  <rollingPolicy
class="ext.ch.qos.logback.core.rolling.FixedWindowRollingPolicy">
  <fileNamePattern>${logs.dir}/quartzdesk-agent-
${cluster.member.instanceId}-trace.log.%i</fileNamePattern>
  <minIndex>1</minIndex>
  <maxIndex>5</maxIndex>
  </rollingPolicy>

  ...

</appender>

...

```

2) Log files created in separate (cluster member specific) log root directories.

```

...
<!--
  Logback context property logback.config.dir is set by the
  LogbackInitContextListener to point to the parent directory of the Logback
  configuration file (logback.xml).
-->
<property name="logs.dir" value="${logback.config.dir:-
.}/${cluster.member.instanceId}/logs"/>
...

```

7.3 Installation and Upgrade Roll-Out

As described in chapter 4.1, the QuartzDesk JVM Agent automatically creates all required database objects in the configured database upon its first start. Similarly, upon every QuartzDesk JVM Agent upgrade the agent automatically applies required changes to the configured database.

If you have configured multiple QuartzDesk JVM Agents to use the same database, collisions are likely to occur if multiple agents are started concurrently and all attempt to realize the database initialization/upgrade procedure described above. To avoid these collisions, please start a single JVM with the configured QuartzDesk JVM Agent and let the agent apply the database changes. Once the database changes have been successfully applied, it is possible to start the other agents (JVMs).

You can check for the following line in the QuartzDesk JVM Agent log to see if the database has been successfully initialized/updated. This log line indicates that the agent has been successfully started at which point all database schema changes have been applied.

```
...  
[2017-08-04 13:34:56,215] I [main] [com.quartzdesk.agent.Agent:275] -  
Successfully initialized QuartzDesk JVM Agent:  
com.quartzdesk.agent.Agent@97e1896 [QuartzDesk JVM Agent v3.0.1], enabled:  
true  
...
```

